

MR VINTAGE RETURN EXCHANGE FORM

You may return any item for a refund or exchange, within **365 days** of receiving the shipment. The item(s) must be unused and in resalable condition, as determined by Mr Vintage Ltd (this does not include items that have been washed in any way, dried in a dryer, damaged/stained in any way or that smell of smoke or any other odour). We also do not accept returns for items purchased from our outlet category. Refunds are issued to the original form of payment within 7 to 14 business days of receiving your return. To return an item(s) please follow these steps

1. Fill out the return portion of this sheet and return this form with the product. You may want to make a copy for your records.
2. Items should be folded and packaged in a manner that protects them. We reserve the right to assess any damage incurred during return shipment and to refuse such items if necessary.
3. If you want to exchange an item, you will incur a \$5.00 re-shipping charge*. This can be payable by bank transfer/deposit use your order number as a reference when depositing into account number **02-0214-0101341-03**. If you intend on paying by credit card please fill in the necessary information at the bottom of the page.

Our Courier address is:
 Mr Vintage Ltd
 PO Box 137263
 Parnell
 Auckland, 1052

*Mr Vintage Ltd will pay the shipping for order inaccuracies and defective merchandise, provided that the damage was not caused by the customer.

I AM RETURNING:

Order#	Quantity	Product Name	Action	Reason Code
			Replace Refund Exchange Store credit	
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Reason Codes:

WO Wrong item ordered	AL Arrived too late	CM Changed mind	AD Arrived damaged
WS Wrong product shipped	NE Not as expected	GR Gift order return	DM Defective merchandise
TB Wrong size (too big)	TS Wrong size (too small)	DS Duplicate shipment	OT Other _____

I WOULD LIKE IN EXCHANGE:

Quantity	Product Name	Size	Price	Name & Postal Address

**Method of payment for \$5.00 re-shipping fee: bank trans/credit card (see below)

If paying by credit card please fill in the following:

Credit card# _____ Signature _____
 Name on card _____ Expiry date _____